

Why P3

The unique aspect of our business is the mindset of our employees: curious, adventurous, and innovative.

P3 consultants take on early responsibilities with clients in management consulting, diverse technology topics, and scalable IT solutions.

Make a project your project. Openness for new, innovative, and unconventional approaches; short decision paths; respectful cooperation; and fruitful synergies make us a diverse, unbeatable team and successful company - worldwide.



BRANCHE: IT_MEDIA / LOCATIONS: BELGRADE (SRB); SUBOTICA (SRB)

Technical Support Specialist



WHAT YOU'LL DO

- Take over the support and answer requests and questions by call and e-mail
- Carry out technical analyzes and troubleshooting on customer systems
- Support customers with questions in the area of system functionality
- Documentation, classification, prioritization and processing of support requests
- Working closely with development department to further develop products
- Installation and updating our application (on the cloud and customer environments)
- Installation and configuration of additional components

WHO YOU ARE

- You have successfully completed vocational training in IT or have just completed your bachelor's degree in IT, or equivalent knowledge required
- You have professional experience in a technical support or in user support
- Ticketing and remote support tools are tools you are familiar with
- Have experience working with Microsoft Azure or other Cloud Providers
- You are committed to learning and applying new things and enjoy working in a team
- For internal exchange and communication, you have very good written and spoken English skills
- German is a plus

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Join us at

p3-group.com/karriere



Benefits

Career growth through a personal development plan, education budget, paid certifications, language courses / Work on innovative projects with prestigious international customers / Full-time employment with competitive conditions / Flexible hours and possibility to work remotely / Guided onboarding & mentorship program / Private health insurance, fit pass / Minimum 22 days of vacation + extra days off / Team events & a strong team